

Bureau

Report type : Case study

Domain :

Security & risk management

"KeyValue's passion, commitment, and technical expertise are truly remarkable and their ability for swift deliveries without compromising on quality has been vital for our progress." - Ranjan R Reddy Founder, CEO at Bureau Inc.



- Bureau is a trust network that facilitates end-to-end identity
- verification, compliance, and fraud prevention for new-age businesses.













Problem statement

To build Bureau into a company with data science at its core – to understand risk, detect fraud & anomalies, and to make data-driven decisions in a few seconds. This requires extending the existing identity decision platform with a centralized data science stack that consolidates data from customer events, third-party integrations, and user behaviour.

Data insights stack development Data centralization	
Billing and insights platform Customer metrics dashboard	
Data preparation for machine	learning Anomaly identification















Data pipelines





Key metrics

100GB

Data processed per day







Business impact

Reduced data processing time

Achieved a 40% decrease in data processing times, enabling faster decision-making across the organization.

Real-time insights

Provided real-time insights through efficient data pipelines, enhancing the ability to respond promptly to market changes and customer needs

Realized a 25% reduction in operational costs by streamlining data workflows and reducing manual interventions.











Operational cost savings

Improved fraud detection

Strengthened fraud monitoring capabilities by integrating diverse data sources and enabling advanced analytics.

Enhanced decision making

Empowered teams with comprehensive dashboards and accurate data, leading to more informed business strategies.







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Architectural integration

Integrate with the existing Event-Driven Architecture.

Schema design

Create adaptable schemas usable by multiple teams, including data scientists.

Data quality & consistency

Ensure data accuracy and consistency across diverse data sources.



Challenges



Business requirements

Understand the needs of a large, distributed system.

Scalability & performance

Build an auto scalable system capable of handling increasing data volumes without performance degradation.





Data unification

Centralized data from diverse sources into a unified data warehouse, eliminating silos and enabling seamless access across teams.

Scalable infrastructure

Developed a flexible, scalable platform using Airflow, Amazon Redshift, and AWS services for batch and streaming data processing.



Solution



Integrated dashboards

Created real-time insights dashboards with Metabase and Preset to monitor customer metrics, billing, and system anomalies.

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Enhanced analytics

Prepared high-quality datasets for machine learning models, enabling advanced analytics and improving fraud detection



Implementation



Flexible schema modeling

Designed adaptable schemas after analyzing the existing architecture to accommodate future changes and support various team needs.

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Established a new data insights stack with an ELT pipeline from the ground up.

Orchestration with Airlflow

Employed Airflow for orchestrating extraction and loading processes in the ELT pipeline.



Third-party integration

Used Airbyte for integrating services like HubSpot and Google Sheets; implemented custom Python solutions when necessary.

Anomaly detection mechanisms

Implemented monitoring and alerting systems to promptly identify and address anomalies across the platform.



Data transformation with DBT

Utilized DBT for SQL-based transformations to prepare data for reporting and machine learning.







